



FIRE Tech Academy
&
Washington State FTA - Regional Direct Delivery



Sponsored Training
NATIONAL FIRE ACADEMY OFF-CAMPUS COURSE

Shaping the Future

December 16-17, 2021

This is two-day course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving. Topics include use of creative approaches to identifying trends within their organizations; applying problem solving methodologies; the importance and application of continuous improvement within organizations; how to quantify problems and solutions; factors in organizational and individual resistance to change; and strategies for implementing change. The course incorporates facilitated, student-centered methodologies, including lecture, small and large group activities, and individual assessments.

The goal of this course is to provide students with a contemporary approach to organizational problem-solving. The purpose of this course is to provide fire service personnel who aspire to management roles with the skills they need to identify, prioritize and solve organizational problems.

- DATE:** Thursday, December 16 and Friday, December 17, 2021
- TIME:** 0900 – 1700 hours each day
- LOCATION:** Lake Washington Institute of Technology
11605 132nd Ave NE #A102
Kirkland, WA 98034
- FEE:** \$400.00
- PREREQUISITES:** None “Bring Your Own Device”-BYOD
- STUDENT MATERIALS:** [BYOD Instructions Student Manual](#)
- LUNCH:** Coffee, water and snacks will be available. Lunch will *not* be provided
- STUDENT IDs:** Registration requires an identification number; a student number can be obtained online at <https://cdp.dhs.gov/FEMASID>
- REGISTRATIONS:** [Register](#) - <http://firetechacademy.com/officer-development-academy/>
- INFORMATION:** admin@firetechacademy.com 360-631-0123