



FIRE Tech Academy
&
Washington State FTA - Regional Direct Delivery



Sponsored Training
NATIONAL FIRE ACADEMY OFF-CAMPUS COURSE

Shaping the Future

March 4-5, 2021

This is two-day course is designed to assist first- and second-level supervisors and Company Officers (COs) in developing knowledge and skills in contemporary approaches to organizational problem-solving. Topics include use of creative approaches to identifying trends within their organizations; applying problem solving methodologies; the importance and application of continuous improvement within organizations; how to quantify problems and solutions; factors in organizational and individual resistance to change; and strategies for implementing change.

The goal of this course is to provide students with a contemporary approach to organizational problem-solving. The purpose of this course is to provide fire service personnel who aspire to management roles with the skills they need to identify, prioritize and solve organizational problems.

The primary target audience for this course is those individuals who are at the first line level of supervision; Company Officer or Unit (fire prevention, fire education, communications, EMS, etc.) supervisor level.

The secondary target audiences are fire and EMS personnel at the first line management level (Chief Officer or above).

DATE: Thursday, March 4 and Friday, March 5, 2021

TIME: 0900 – 1700 hours each day

LOCATION: Lake Washington Institute of Technology
11605 132nd Ave NE #A312
Kirkland, WA 98034

FEE: \$350.00

PREREQUISITES: None “Bring Your Own Device”-BYOD

STUDENT MATERIALS: [BYOD Instructions Student Manual](#)

LUNCH: Coffee, water and snacks will be available. Lunch will *not* be provided

STUDENT IDs: Registration requires an identification number; a student number can be obtained online at <https://cdp.dhs.gov/FEMASID>

REGISTRATIONS: [Register](#) - <http://firetechacademy.com/officer-development-academy/>

INFORMATION: admin@firetechacademy.com 360-631-0123